



T'en'a koutou To Whom It May Concern,

**REFERENCE FOR TIRZAH CADICAMO
HEAD WRANGLER AT ADVENTURE HORSE TREKKING NZ LTD 2017/2018 SEASON**

We write with reference to the above and hope that this letter finds you well.

Firstly, let me explain a little about our company. We take customers into the wilderness areas of New Zealand's South Island High country for multiday rides, 3 to 8 days at a time. We utilise traditional trails that are upto 6000 feet above sea level at times, on high mountain passes. To do this we travel 4 hours from our home base with the horses. Pack horses are used to carry food and provisions. The weather can be very changeable from high heat to freezing snow and the Head Wrangler has a great deal of responsibility. Considering customers needs, abilities, ailments, allergies, horses capabilities, monitoring weather conditions, health and safety, implementing risk assessments before trails, auditing and ensuring all equipment is safe, clean and good to go, ensuring that equipment is packed into the truck for each trail.

Tirzah applied for the job as Head Wrangler via email, she followed it up with phone calls and then sent through a Youtube video of herself tying a diamond hitch on a mule on her own. Even at this early stage of our relationship she showed her determination and acumen over the other applicants.

When you meet Tirzah you are greeted with a smile and a handshake from a very professional young Woman. This is how she has conducted herself throughout her time working for our company.

Her customer service is first rate, she is attentive to customers needs, continually monitoring the health and safety of the rider and horse during and after the rides. Our customers have absolutely loved the way she quietly gives them the confidence to ride through some tricky locations.

Tirzah has worked so very hard, once we are in the height of the season days can be 10 hours long.

As crew we do not always have a bed for the evening, sleeping in tents or at times, on horse blankets. She never complains and is up early mornings to prepare the horses before the customers rise. We have had other staff throughout the season and they could not hold a candle to Tirzah.

John and Tirzah choose the horses for our trails working on the information given from the customer on their abilities and our horse temperament log. The matches have been wonderful and customers have fallen head over heels with the horses they have ridden.

As a rider Tirzah has a good seat, walking, trotting and cantering with a natural ease. She has been working with young horses, riding and helping bring them through to customer "standard," including bringing youngsters into the pack string.

At all times Tirzah has worked within our health and safety systems and brought with her some new ideas which we have adopted.

We have had one unfortunate accident this season when one Lady fell off and broke her wrist.

Tirzah's first aid knowledge sprung into action and she strapped the rider up ready to go to hospital.

The Lady concerned has written a beautiful letter thanking our company for taking such good care of her during this time. A difficult situation was turned into a positive which was thanks to Tirzah's caring behaviour. The Lady is booking again for next season.

Tirzah's knowledge of packing is outstanding, John has learnt so much from her over the last six months.

John, the horses and myself, are so deeply grateful to Tirzah for all her hard work and dedication to our company. We have already offered her a job for the coming season. If Tirzah Cadicamo is successful in obtaining an appointment with your company you will have a very dedicated employee who gives 110% at all times when she is working for you. She is only 22 years old but she is far more mature than her physical age. Her knowledge of horses, riding ability, customer service, packing horses and health and safety is excellent.

Adventure Horse Trekking NZ Ltd. | Mount Studholme 562 Pentland Hills Road Waihaorunga
Waimate 7977 South Canterbury New Zealand Tel: (0064) 03 689 2838
Email: adventurehorsetrekkingnz@farmside.co.nz Web: adventurehorsetrekking.co.nz



I would recommend you visit our facebook page and Tripadvisor page as there you can see first hand customer feedback about Tirzah. In addition, you can see the environment that she has been riding through on the trails.

If you would like to contact us to discuss anything within this letter or ask questions, please do not hesitate to do so.

Yours Sincerely

Angie and John Wall

ADVENTURE HORSE TREKKING NZ LTD

Tel: (0064) 03 689 2838

Email: adventurehorsetrekkingnz@farmside.co.nz

Web: <http://www.adventurehorsetrekking.co.nz/>

